

REPORT ON SUMMER INTERNSHIP

Analyst Intern

Under the Company

“American Express”

Commercial Block – 3,

(Zone - 6) DLF City, Phase – V Gurgaon – 122 002
(Haryana)

Submitted By

Shubham Varshney[19103362 (55)]



**SCHOOL OF STUDIES, ENGINEERING & TECHNOLOGY
GURU GHASIDAS VISHWAVIDYALAYA
BILASPUR, C.G., INDIA**



American Express (India) Private Limited
Commercial Block – 3, (Zone - 6)
DLF City, Phase – V
Gurgaon – 122 002 (Haryana)
Tel: 91 (0124) 467 6002
Fax: 91 (0124) 467 7655

CERTIFICATE OF INTERNSHIP COMPLETION

This is to certify that below mentioned intern has completed his Academic internship with **American Express (India) Private Limited** from **9-May-22** till **1-Jul-22**

Name – Shubham Varshney

College Name – Guru Ghasidas Central University

Team – Technology

Project Name – Improve the health of Luke chat bot

We certify that he has completed his Internship successfully and displayed professionalism throughout the internship period.

The project undertaken by him contains proprietary data of American Express which cannot be shared outside of American Express.

With Regards,

Dr Sachin Gulati
Director – India Campus Recruitment

Digitally signed by:

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Registered Office : Metropolitan – Saket, 7th Floor, Office Block, District Centre, Saket, New Delhi – 110 017
CIN – U74899DL1994PTC059865 Email : info.cs.india@aexp.com

INTRODUCTION

1. About American Express

American Express is a globally integrated payments company, that provides customers with access to products, insights and experiences that enrich lives and build business success.

American Express (India) Pvt. Ltd. provides credit card services as well as accounting, bookkeeping, and related auditing services. The Company markets its services to individuals, families, and businesses throughout India.

American Express Technology creates digital products and services that enhance the lives of their global, digitally-connected customers and deepen relationships. They provide trusted and personalized digital experiences that meet people where they are and where they are going.

All the digital products we create are underpinned by a deep appreciation and understanding of what our customers need and expect.

Our focus on four core areas – Data & Technology, Platforms & Capabilities, Engaging and Intentional Experiences, and a Deep Partner Ecosystem – enables us to bring compelling experiences to our customers at every touch point.

2. Vision

Provide the world's best customer experience every day.

- **Backing Our Customers:** Our mission is to become essential to our customers by providing differentiated products and services to help them achieve their aspirations.
- **Backing Our Colleagues:** As a diverse community of over 60,000 colleagues, we work together to uphold our powerful backing promise to our customers and each other every day.
- **Backing Our Communities:** We are committed to responsibly backing our communities to build equitable and resilient futures.