



Department: Economics		
Academic Year : 2023-24		
Sr. No.	Programme Code	Name of the Programme
01.	107	B.A. Economics (Horns.) IVth semester. (Internship)

Harisha

Head
Dept. of Economics
GURU GHASIDAS UNIVERSITY
BILASPUR (C.G.)

Signature and Seal of the Head



**"INTEGRATING KNOWLEDGE AND APPLICATION:
SKILLS GAINED FROM COOPERATIVE BANK INTERNSHIP"**

Internship Report
(Course code ENUDEF1)

Submitted
by
ABEL B MATHEW
Enrolment No.22/08101
in partial fulfilment of the requirements for the Award of the Degree of

BACHELOR OF ARTS
IN
ECONOMICS(Hons)

Submitted
to
Department of Economics
School of Social Sciences
Guru Ghasidas Vishwavidyalaya, Bilaspur, Chhattisgarh
(A Central University established by the Central Universities Act 2009 No. 25 of 2009)



Internship Done at
Kundara Panchayath Service Cooperative Bank Ltd No 401
Kundara, Kollam(Dist), Kerala(State)
Internship Period 01/06/2024 to 30/06/2024

July 2024



**THE KUNDARA PANCHAYAT
SERVICE CO-OPERATIVE BANK Ltd. No. 401**

KUNDARA, KOLLAM (Dist.), KERALA STATE

e-mail: kpsc401@gmail.com

H.O. KUNDARA EAST
Ph : 2522624, +91 9061922624

Branches : PARUTHANPARA & AMBIPOIKA
Ph : 2580159 Ph : 2520857

Ref. No. 23/24-25

Date

INTERNSHIP CERTIFICATE

This is to certify that **MR.ABEL.B.MATHEW** (Enrolment No.22/08101), a B.A. Economics (Hons) student of the Department of Economics, School of Social Sciences, Guru Ghasidas Vishwavidyalaya, Bilaspur, Chattisgarh(a Central University established by the Central Universities Act 2009, No.25 of 2009), has successfully completed an internship at **KUNDARA PANCHAYATH SERVICE CO-OPERATIVE BANK Ltd No.401, KUNDARA, KOLLAM(DIST), KERALA(STATE)** from **01/06/2024 to 30/06/2024**.

He has demonstrated exceptional skills in Customer Service Skills, Interpersonal and Teamwork Skills, Analytical and Administrative skills.

He has shown commendable dedication, hardwork, and a keen willingness to learn and we appreciate the enthusiasum and professionalism displayed during the internship.

We wish him all the best in his future endeavors.


SHYNI.M.G
SECRETARY
KUNDARA PANCHAYATH SERVICE
CO-OPERATIVE BANK
LTD. No.: 401

30-06-2024
KUNDARA





TABLE OF CONTENTS

1. INTRODUCTION

- 1.1 Cooperative Banks in India
- 1.2 Cooperative Banks in Kerala

2. OVERVIEW OF THE ORGANIZATION

- 2.1 Services provided by the Organization

3. INTERNSHIP ROLE AND RESPONSIBILITIES

- 3.1 Customer Service and Account Management
- 3.2 Loan Processing and Documentation
- 3.3 Financial Analysis and Reporting
- 3.4 Administrative Support

4. LEARNING OUTCOMES

- 4.1. Customer Service Skills
- 4.2. Analytical Skills
- 4.3. Technical Skills
- 4.4. Interpersonal and Teamwork Skills

5. CONCLUSION